



PsyCoachFamily

## PRIVACY STATEMENT

### GENERAL DATA PROTECTION REGULATION

PsyCoachFamily, located on the 2548JR Den Haag, is responsible for processing personal data as shown in this privacy statement.

### CONTACT DETAILS

[www.PsyCoachFamily.com](http://www.PsyCoachFamily.com)

### SECURITY OF PERSONAL DATA

PsyCoachFamily takes the protection of your personal data very serious and takes fitting measures to prevent abuse, unauthorized access, accidental data disclosure and unauthorized changes. However, if you have a different experience with us, please contact us at [psycoach.mtc@gmail.com](mailto:psycoach.mtc@gmail.com)

### WHAT PERSONAL DATA DO WE PROCESS?

PsyCoachFamily processes personal data when you use our services and/or when you have provided us with personal data. Data we process are: names, dates of birth, address details, phone number and e-mail addresses.

### SENSITIVE PERSONAL DATA WE PROCESS

Wellbeing & health. This information is provided during the services/sessions by clients to make the best possible use of our services at PsyCoachFamily.

### WITH WHAT GOALS DO WE PROCESS PERSONAL DATA?

The completion of payments, subscription to the newsletter, contact with regards to services, informing alterations, offering tailor-made trajectories/plans.

### HOW LONG DO WE STORE PERSONAL DATA?

PsyCoachFamily stores the data no longer than strictly necessary to realize the goals for which the data was provided. Standard data: fiscal retention period of 7 years. Sensitive data:

legal obligation from the Dutch 'Vereniging Integrale Vitaliteitkunde': 15 years.



## SHARING PERSONAL DATA WITH THIRD PARTIES

PsyCoachFamily never sells your data to third parties and will never provide third parties with data unless requested/required for the implementation of our agreement, or to comply with statutory obligations. With companies we work with (such as our accountant), we conclude an agreement concerning the processing of your data to protect your information further. PsyCoachFamily then remains responsible for the processing of the data.

## COOKIES OR SIMILAR TECHNIQUES

PsyCoachFamily does not use cookies or similar techniques on the website.

## VIEWING AND MANAGING YOUR DATA

The client reserves the right to view, alter or delete/remove personal data. Also, the client reserves the right to withdraw their consent to the use of their personal data, or to object to data processing. You can place with us a request to receive your data in a digital file. Requests for insight, correction, removal, data transfers or withdraw of consent can be sent to [psycoach.mtc@gmail.com](mailto:psycoach.mtc@gmail.com)

To ensure your privacy, we request you to enclose a copy of your identity. We will then respond to the request within four working weeks.